IT IS VERY INTERESTING TO KNOW WHAT IS ALL ABOUT VRS CALLS.OK. I AGREE TO UNDERSTAND HOW VRS FEEL ABOUT GETTING TIRED OF WAITING A LONG CALLS. OK. MY OPINION OR FACT THAT DEAF PEOPLE HAVE A RIGHTS IF EMERGENCY HAPPENS THEN THEY SHOULD NOT BLOCK A CALLS FROM DEAF POPPLEWHO NEED A CALLS IF IMPORTANT. NEVER STOP DEAF PEOPLE WHO NEED A HELP. TRUE! MAYBE YOU DO NOT KNOW HOW DEAF PEOPLE FEEL IF FRUSTRATION BOTHERS THEM IF MISS A CALLS. IT IS A WRONG IDEA TO BLOCK A CALLS NO MATTER HOW LONG. MAYBE YOU DO NOT KNOW THAT HOW BAD THEY NEED A HELP FROM VRS . COMUNICATION IS VERY IMPORTANT TO THEM BY A CALLS.IAM SORRY! THEY HAVE A RIGHTS TO MAKE A CALLS IF VERY IMPORTANT FROM VRS. THANK YOU! BY TERRY RAPPLEYEA.